



TATA CONSUMER PRODUCTS

FOOD SAFETY AND QUALITY POLICY

As Tata Consumer Products, We Stand #ForBetter

For better products, for better nutrition, for better living. For a better community, and a better planet.

Food safety and quality are key contributors to TCPL vision by protecting and promoting consumer and customer trust and satisfaction in our products and brands. To support our vision, our Food Safety and Quality Strategy is focused on 5 pillars:

Quality &
Food Safety
System

Supply-Chain
Excellence

NPD &
Commercialization

Quality &
Food Safety
Culture

Digital
Technology &
Quality Tools

POLICY STATEMENT

We at Tata Consumer Products:



Empathy

- Ensure effective internal and external communication with stakeholders.
- Commit to comply with all applicable statutory, regulatory and other compliance obligations through proactive engagement with stakeholders and authorities.



Integrity

- Implement change management practices for effective harmonization during business integration and growth.
- Continuously focus on learning and development as an enabler in upholding our quality and compliance requirements.



Agility

- Are dedicated to delivering the highest standards of product quality and safety by adhering to robust quality and regulatory practices and retaining consumer trust.
- Adopt available tools and technologies to improve the efficiency and effectiveness of our quality assurance and regulatory processes and delivery.



Excellence

- Are committed to drive continual improvement in our products, processes, and systems, building on our experience, incorporating best practices to exceed consumer expectations.



Ownership

- Foster a culture of quality among our employees and enable them to take ownership of product quality and safety.

Sunil D'Souza

MD & CEO

TATA Consumer Products Ltd.

Doc no : TCPL/CQ/PY001
Date: 05 Feb 2025

This policy provides the framework for setting and reviewing objectives. This policy will be reviewed every two years, to ensure it remains effective. It has my full support and is in recognition of my commitment to the journey to develop a best in class Food Safety and Quality culture.